

- [Can I change my order if I make a mistake?](#)
- [What is the payment method and is it safe?](#)
- [If I do not wish to give out my credit card information, what do I do?](#)
- [Are there customs or toll fees?](#)
- [If I do not receive my order within the stated time frame, what do I do?](#)
- [Is there a minimum order?](#)
- [What are your delivery times?](#)
- [What are the shipment costs?](#)
- [Do you frame the artwork?](#)
- [Can I return my ordered items?](#)
- [How do I find out about your new products?](#)
- [How do I best care for Living in the Baltic Sea products?](#)
- [Where are your products made?](#)

Can I change my order if I make a mistake?

If you change your mind after having placed an order please contact us to see how your order could be rectified to your wishes. If it has already left our warehouse, no changes can be made.

What is the payment method and is it safe?

Living in the Baltic Sea use the PayPal system to make all payments safe for our customers. Major credit cards can be used.



If I do not wish to give out my credit card information, what do I do?

Our payment methods are very secure and guaranteed by PayPal. Should you still hesitate to use this method you may contact us and pay through a bank transfer. As soon as we have received your payment we will ship your order.

Are there customs or toll fees?

Within EU there are no customs fees. If you live outside of the European Union we invite you to check locally what laws and charges that apply for your order. We do not supply this service.

If I do not receive my order within the stated time frame, what do I do?

If you have received an e-mail stating that your order has left our warehouse please contact the shipping company. If not, contact us.

Is there a minimum order?

The minimum order that we accept is € 30, sales tax included, but not shipping.

What are your delivery times?

If we have your selected products in stock, the delivery generally 1–3 weeks within Europe, shipped the least expensive way. Please notify us if you need your order faster. We send an order confirmation for each placed order.

What are the shipment costs?

The price for shipment depends on where and how fast you require your order. If nothing else is specified we will ship the order in the least expensive way.

Do you frame the artwork?

No, our Giclées on canvas are stretched but not framed. The thick stretcher bars with the canvas wrapped around it, gives a 3D look and frames are not necessary. If you still would like to frame please contact your local frame store. We do not supply frames for any of our products.

Can I return my ordered items?

All sales are final. If for some reason your items are damaged or if there is something wrong with the order you have received we need to be informed about this immediately, and no later than 3 working days. Please contact us and we will see how we can solve the problem to your satisfaction.

How do I find out about your new products?

Please return to this site and visit pages "News" and "Shop", or sign up for our Newsletter.

How do I best care for Living in the Baltic Sea products?

Our products come with instructions, you can also look at the product descriptions on this site.

Where are your products made?

Our suppliers are located in Europe and mostly the countries around the Baltic Sea.
